



OSWEGO COUNTY SENIOR HELP DESK ADMINISTRATOR

The Oswego County Central Services Department has an immediate opening for a Senior Help Desk Administrator to supervise various technology operations, support processes, and technical support staff. The incumbent oversees day-to-day help desk activities and coordinates and performs support of computer equipment and peripherals, software systems such as desktop operating systems and secondary software applications such as MS Office Suite, and end-user departments' workstations.

Qualifications: Associates degree in computer science, information resource management, information technology or related field and six (6) years of experience in a computer user support or installation position which included problem analysis, provision of direct user support for problem/question resolution, and/or the installation or configuration and support of computer hardware and software; **OR** associates degree and seven (7) years of experience as described above. **SPECIAL REQUIREMENT:** Possession of a valid U.S. driver's license at time of appointment, possession of a NYS Driver's license within 6 months of appointment. Maintenance of license required throughout the course of employment.

Permanent appointment to this position requires successful completion of the civil service examination.

Starting Salary: \$52,450 plus competitive benefit package. Salary negotiable to be commensurate with experience and qualifications.

To Apply: Review of applications will begin immediately and continue until positions are filled. Visit our website to complete an online application or submit a paper application to the address below. Please include a resume and cover letter with your application.

Oswego County Human Resources Department
46 East Bridge Street
Oswego, New York 13126
(315) 349-8209 Fax: (315) 349-8254
Email: humanresources@oswegocounty.com
Web: www.oswegocounty.com/humanresources

AA/EEO EMPLOYER